



Housing Australia

Frequently Asked Questions regarding the first funding round of the Housing Australia Future Fund Facility (HAFFF) and National Housing Accord Facility (NHAF)

Questions concerning Application or Project updates

- 1. I submitted an application in the first funding round but have not had any response from Housing Australia.**

All applicants were notified of the outcome of applications submitted for funding under round one on Monday 16 September 2024. If you have not received correspondence, please send your query to enquiries@housingaustralia.gov.au with your details.

- 2. I have a preferred HAFFF/NHAF application, can I subsequently apply for AHBA senior debt?**

Yes. AHBA applications can be made via the Housing Australia Portal.

- 3. What are the expected timelines for finalising contractual close for round one HAFFF/NHAF applications?**

Detailed letters of outcome have been sent to all preferred applicants inviting them to participate in negotiations with Housing Australia to resolve outstanding items and other matters, including any clarifications required to progress to contract award.

Housing Australia is seeking to achieve contract close within three months, however, contract close is required by 30 June 2025.

Applicants will continue to be updated on expected timing by their Housing Australia representative as negotiations progress.





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4. I no longer require AHBA senior debt for my application, how do I withdraw that application?

If you have already applied for AHBA senior debt and no longer wish to progress with that senior debt application, please email origination@housingaustralia.gov.au.

5. Does Housing Australia prefer applicants to use AHBA senior debt?

No. Applicants are able to seek senior debt finance from other sources.

6. How do I update my contact details?

You can update your contact details by contacting enquiries@housingaustralia.gov.au

Questions concerning complaints and feedback

7. How do I make a complaint?

Housing Australia's complaints handling process and details on how to submit a complaint can be found [here](#).

Questions concerning data and privacy

8. What happens to all the application data submitted for round one?

Subject to the disclosures permitted by section 9.6 of the Call for Applications and the Funding Documents, Housing Australia will treat all information supplied to it by any applicant in an Application as confidential so far as the law permits and make any disclosures as required by law.

Housing Australia will collect information to use and reproduce the whole or any portion of the information for the purposes of evaluating an application, administering





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the Program including the preparation, administration and management of any Funding Documents entered into by an applicant, and complying with any reporting requirements of Housing Australia in relation to the Program.

Questions concerning the outcomes of funding round one

9. Can I make any public announcement or undertake media activities regarding the preferred status of my application?

Preferred applicants are reminded of the confidentiality and publicity obligations set out in section 9.7 of the Call for Applications, including restrictions in respect of media releases, other public announcement or statement, without the prior written consent of Housing Australia.

Housing Australia will work with preferred applicants on media and publicity opportunities as contract negotiations progress closer, and subject to, contract award. For all media and publicity enquiries contact corporateaffairs@housingaustralia.gov.au

10. How many dwellings will be funded under round one?

Subject to contract award, preferred projects that are progressing to contract negotiations under funding round one have the potential to deliver more than 13,700 social and affordable homes.

11. What is the breakdown between social and affordable housing in round one?

Subject to contract award, preferred projects that are progressing to contract negotiations under funding round one, include more than 4,220 social and 9,500 affordable homes.

12. What projects are being funding under round one for each State and Territory?





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Subject to contract award, successful projects in funding round one will deliver homes in every State and Territory.

13. What were the evaluation criteria that applications were assessed against?

The Applications that proceeded to the detailed evaluation phase of the evaluation process were evaluated against each of the five Evaluation Criteria set out in 5.1.3 of the Call for Applications.

14. Can I resubmit an unsuccessful application to a future funding round?

Each funding round will be discrete, meaning applicants who didn't apply or who are unsuccessful in the first round can apply in future rounds subject to their eligibility.

