

The Office of the Australian Information Commissioner (OAIC) defines a Privacy Impact Assessment (PIA) as a systematic assessment of a project that identifies privacy impacts and sets out recommendations for managing, minimising or eliminating that impact. PIAs are an important component in the protection of privacy and should be part of agencies' risk management and planning processes.

Since 1 July 2018, it has been mandatory for Australian Government agencies to maintain a register of the PIAs they conduct, and to publish that register on their website. This is an obligation of section 15.1 of the [Privacy \(Australian Government Agencies – Governance\) Code 2017](#).¹ Below is a copy of Housing Australia's PIA Register.

Privacy Impact Assessment Register

Title	Description	Date Completed	Business Unit	Rating
First Home Loan Deposit Scheme	Housing Australia administers the Australian Government's First Home Loan Deposit Scheme in accordance with its Investment Mandate (Scheme). Under the Scheme, Housing Australia issues a guarantee of up to 15% of the value of the property purchased by an eligible first home buyer in favour of the eligible lender which provided the first home buyer with an eligible home loan.	1/08/2020	HGS	High
Family Home Guarantee Scheme	Housing Australia administers the Australian Government's Family Home Guarantee (Scheme) in accordance with its Investment Mandate. Under the Scheme, Housing Australia support eligible single parents with at least one dependent child in purchasing a family home, regardless of whether that single parent is a first home buyer or a previous homeowner. Housing Australia issues a guarantee of up to a maximum amount of 18% of the value of the property (as assessed by the buyer's lender).	1/09/2021	HGS	High
Regional First Home Buyer Guarantee	Housing Australia administers the Australian Government's Regional First Home Buyer Guarantee (RFHBG) in accordance with its Investment Mandate. Under the RFHBG, Housing Australia supports eligible regional first home buyers to buy a home in a regional area. Housing Australia issues a guarantee of up to a maximum amount of 15% of the value of the property (as assessed by the buyer's lender).	1/09/2022	HGS	High
Home Loans Guarantee Claims Process	Housing Australia administers the Australian Government's Home Guarantee Scheme (Scheme) in accordance with its Investment Mandate. Under the Scheme, Housing Australia has developed a claim process, procedure and system to facilitate claims that may arise under the Scheme.	1/04/2023	HGS	High

ELMO	A HR System that contains all HR requirements in one UI delivered by ELMO. The system is delivered as Software as a Service (SaaS) where data will be stored in the cloud on servers physically located within Australia. The information will be used in the employee lifecycle from Recruitment, Onboarding, Learning and Development, and Offboarding.	12/04/2023	People & Culture	High
Housing Australia Portal	The Housing Australia Portal (HAP) is a web-based system to allow eligible applicants to submit applications for Housing Australia funding under the Housing Australia Future Fund Facility (HAFFF) and National Housing Accord Facility (NHAF), Affordable Housing Bond Aggregator (AHBA) and National Housing Infrastructure Facility (NHIF).	1/12/2023	Major Programs	Medium
GRC Document Management Process (HGS Uplift)	This project is to uplift Housing Australia's internal Dynamics 365 GRC module to facilitate the initiation, tracking and completion of Document requests to lenders. From 6 June 2024 Customer and Personal information will be collected from participating lenders via a secure web Portal. Each Participating Lender has its own secure login to the Portal. Housing Australia will be collecting information related to existing documents related to loan origination, lender specific documents like ASIC certificates, Internal audit reports etc.	1/07/2024	HGS	High
Operation George - Visitor Registration	An internal form to register visitors to the new premises at 420 George St that will interact with the external platform provided by the property managers (Investa).	19/07/2024	Strategy & Transformation	Low
Data Analytics Portal	The Data team are planning to trial an "Off the shelf" analytics portal on Monday 14-Oct-2024. No Personal Information will be made available on the Portal. NDA has been signed with Vendor. IT are comfortable, and the procurement checklist has also been cleared with legal and is pending a financial delegation sign off. No monetary consideration involved for the trial period, but for completion, we are seeking the financial delegate sign off irrespective.	4/09/2024	Data & Analytics	Low